

Easterling, Deborah

2020-106-A

From: Boyd, Jocelyn
Sent: Sunday, March 15, 2020 2:19 PM
To: Duke, Daphne; Easterling, Deborah
Subject: FW: [External] Duke Energy - COVID-19 Update - March 15, 2020

RECEIVED
3-17-2020

290949

From: Preston, Marcus <Marcus.Preston@duke-energy.com>

Sent: Sunday, March 15, 2020 10:01 AM

To: Allen, Tom <tallen@ors.sc.gov>; Edwards, Nanette <nedwards@ors.sc.gov>; Hipp, Dawn <dhipp@ors.sc.gov>; Thompson, Ryder <rthompson@ors.sc.gov>; Wilhite, Sarah <swilhite@ors.sc.gov>; Campbell, Chad <ccampbell@ors.sc.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; Seaman-Huynh, Michael <mseamanhuynh@ors.sc.gov>; Callahan, Michael <Michael.Callahan@duke-energy.com>

Subject: [External] Duke Energy - COVID-19 Update - March 15, 2020

Good Morning, Everyone,

As a provider of an essential service, Duke Energy is determined to continue delivering the reliable power customers and communities need while helping to protect the health and safety of our employees, neighbors and everyone around us.

Starting Monday, March 16, 2020, the Duke Energy is encouraging teammates who can work remotely to do so through the end of March. This will reduce the density of our offices and facilities and limit potential exposure to COVID-19. We recognize that some teammates may not be able to work remote effectively due to the nature of their job responsibilities or technological limitations, and we will work with employees on a case-by-case basis. We are conducting meetings via video or teleconference with outside visitors instead of meeting at Duke Energy facilities or offices.

Beginning Monday, March 16, 2020, visitors are prohibited for non-critical business work unless approved by senior management and if they pass an evaluation through our pre-screening process.

Duke Energy continues to monitor guidance and the latest developments from the World Health Organization and the Center for Disease Control (CDC) regarding COVID-19 and responding appropriately.

Please let me know if you have any questions or concerns.

Thank you!

Sincerely,
Marcus O. Preston

Director Regulatory Affairs – South Carolina
Duke Energy Corporation
1201 Main Street, Suite 1180
Columbia, South Carolina 29201
Office: 803.988.7135
Cell: 803.556.2797
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ACCEPTED FOR PROCESSING - 2020 March 17 10:15 AM - SCPSC - 2020-106-A - Page 1 of 4

Easterling, Deborah

From: Boyd, Jocelyn
Sent: Sunday, March 15, 2020 2:20 PM
To: Duke, Daphne; Easterling, Deborah
Subject: FW: [External] RE: Request from Governor McMaster--COVID-19

From: Preston, Marcus <Marcus.Preston@duke-energy.com>
Sent: Saturday, March 14, 2020 6:36 PM
To: Allen, Tom <tallen@ors.sc.gov>; Edwards, Nanette <nedwards@ors.sc.gov>; Hipp, Dawn <dhipp@ors.sc.gov>; Thompson, Ryder <rthompson@ors.sc.gov>; Wilhite, Sarah <swilhite@ors.sc.gov>; Campbell, Chad <ccampbell@ors.sc.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; Seaman-Huynh, Michael <mseamanhuynh@ors.sc.gov>; Callahan, Michael <Michael.Callahan@duke-energy.com>
Subject: [External] RE: Request from Governor McMaster--COVID-19

Good Evening, Everyone,

This message is to confirm that Duke Energy, as of Friday March 13, 2020, suspended the disconnection of electric services for nonpayment during the current State of Emergency.

Duke Energy remains committed to working with all customers who need assistance with their energy bills to avoid creating additional hardships. Duke Energy recognizes that the COVID-19 Pandemic could potentially create financial hardships for many of our customers and local communities, and we will continue to monitor impacts and make operational decisions accordingly.

Please let me know if you have any questions or concerns.

Thank you!

Sincerely,
 Marcus O. Preston

Director Regulatory Affairs – South Carolina
 Duke Energy Corporation
 1201 Main Street, Suite 1180
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From: Allen, Tom <tallen@ors.sc.gov>
Sent: Saturday, March 14, 2020 6:17 PM
To: peggy.dantzler@ecsc.org; john.frick@ecsc.org; Nick.Adams@ecsc.org; ebudds@masc.sc; Greg.Redmond@dom.com; Kristen.M.Beckham@dom.com; Tommy.W.Vermullen@dominionenergy.com; daniel.a.weekley@dom.com; eric.d.owens@dominionenergy.com; richard.johnson@dominionenergy.com; Barnes, Conitsha B <Conitsha.Barnes@duke-energy.com>; Jiran, Rick <Rick.Jiran@duke-energy.com>; Preston, Marcus <Marcus.Preston@duke-energy.com>; Poliseno, Charles <Charles.Poliseno@duke-energy.com>; Michel, Chris <Chris.Michel@duke-energy.com>; Childs, Barry Thomas <Barry.Childs@duke-energy.com>; Claunch, Chuck <Chuck.Claunch@duke-energy.com>; EmergMgt <EmergMgt@duke-energy.com>; arsingle@santeecooper.com; Martin,

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Subject: Request from Governor McMaster--COVID-19

***** Exercise caution. This is an EXTERNAL email. DO NOT open attachments or click links from unknown senders or unexpected email. *****

Good Evening, Everyone.

Attached is a letter from Governor McMaster requesting that all regulated utilities and cooperatives serving the State of South Carolina—including those not currently under the jurisdiction of ORS—not suspend or disconnect essential services for nonpayment during the current State of Emergency.

For many of you, this message is for situational awareness. For those of you that this applies to, please forward this letter to those in your organization or members or your organization with decision making capabilities. Thank you and please let me know if you have any questions.



Tom Allen

Director, Safety, Transportation & Telecommunications

Office of Regulatory Staff

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